



ABOUT ARLINGTON

arlington.org.uk


ARLINGTON

WHO WE ARE

Arlington is the largest mixed use homeless hostel in the UK. We provide personalised support, inspiring creative programmes and aspirational courses for our customers to learn new skills, find a job and get their independence back.

Our approach is inspired by the highly successful Times Square scheme pioneered by homeless charity Common Ground in New York. We work closely with social enterprises and commercial businesses to create a mixed, vibrant environment where our customers are encouraged to get on the right track.

Arlington was built in 1905 - the last of a chain of hostels created by renowned Victorian philanthropist Lord Rowton. It is the only Rowton House still in use as a hostel.

Owned and managed by One Housing, the scheme re-launched in 2010 and is now home to:

- 95 residential rooms for homeless and vulnerable adults
- 44 low-rent studio flats
- on-site training facilities with a dedicated employment and training centre
- 3000 m² of commercial space for businesses and social enterprises
- State-of-the-art conference facilities that helps fund the building's social purpose.



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PART OF ONE-CLIMATE GROUP

WHAT WE DO

Supported housing

Supporting homeless people to move on to secure homes and more stable futures is at the heart of what we do.

We have 95 rooms for people at various stages on their journey from homelessness to independent living.

Our residents come from a variety of backgrounds and circumstances. Some have been homeless for a short time while others have been homeless for many years. We provide personalised care and support to meet individual needs and help them to rebuild their lives.

All the customers in supported housing at Arlington are referred to us by Camden Council.



Affordable flats

Arlington isn't just hostel to people who have been homeless, we also help working people on a low income who are struggling to afford somewhere to live.

Arlington has 44 low-income studio flats for tenants who have work and family connections to the Camden borough. Residents can stay up to two years to give them time to develop their career and save for a deposit for private sector accommodation. Staying at Arlington keeps them close to their job and family.

All applicants for the flats are reviewed by a panel including representatives from Camden Council and Arlington.

To find out more about our studio flats, please call 020 8821 4518 or email arlington@onehousing.co.uk.



RAISING ASPIRATIONS

As well as providing a safe place for our customers to stay, we offer an extensive employment and training service to equip them with the knowledge and skills they need to secure permanent jobs and maintain their independence once they move on from Arlington.

Our Employment and Training Team, supports Arlington and other Camden homeless hostel residents to find suitable work and training opportunities in various industries including catering, cleaning, administration and construction.

Residents get help through:

- one-to-one information, advice and guidance sessions
- personalised training programmes with support
- industry-recognised qualifications
- job search, applications and employability skills services
- work placements
- apprenticeships
- on-going support when they start work.

To find out more about our employment and training service please call 020 7428 4327 or email employment@onehousing.co.uk.



OUR PARTNERSHIPS

Effective partnerships are vital to Arlington's success. We work with a selected range of businesses and charities, offering bespoke commercial spaces to run their business – at reduced rent – in return for offering valuable, life-changing opportunities to our customers and other homeless people in Camden.

Our customers learn new work and independent living skills, increasing their chances of getting a job and reducing their chances of becoming homeless again.

Customers' achievements

In 2015 – 2016:

- 160 customers took part in training activities
- 103 customers took part in volunteering
- 66 customers achieved accredited training qualifications
- 7 customers got paid work after completing their training.

Polishing up on skills

Arlington joined forces with cleaning contractors Chequers to open the British Institute of Cleaning Science (BICSc) training academy.

The on-site training centre offers short accredited courses that lead to widely recognised qualifications in the cleaning industry, helping customers get skilled, qualified and ready for work in the sector.

Get creative

Working with our partner SPACE, Creative Space is a programme of workshops based in our spacious art studio. The residents design the programme as well as develop their own work. Artist-led projects include animated film, painting, drawing, pottery, and creative writing.

Over 100 people from Arlington and the Camden Pathway hostels have taken part over the last six years, helping them discover a passion, build confidence and nurturing artistic talent, with some moving on to study art at colleges including Goldsmiths College.

Case study: Harley's story

When Harley, aged 25, moved into Arlington he had dropped out of college, was recovering from a broken leg and was battling with various mental health issues.

Six months later, Harley has moved into semi-independent accommodation, is studying on an arts course at City Lit and getting back on track with his life.

"The employment and training advisor at Arlington has been excellent. She helped me to find information about art workshops and apply for bursaries I would never have known existed. I am back in education thanks to her. I really feel like I'm getting my life back and taking further steps towards independence. Arlington has helped me to stand on my own two feet again."

ARLINGTON FUTURES

Our charity Arlington Futures was set up in 2012 to help tackle homelessness head-on and provide much-needed stability for homeless people to get back on track and live safely and independently again.

The charity has an ambitious aim to raise money to open another Arlington in Central London.

With homelessness and rough sleeping on the rise in the capital, Arlington II will help combat the issue by offering a safe, positive environment for homeless people to stay and develop vital skills to re-integrate with society.

Like the original Arlington, the new centre will also feature a mix of social and commercial enterprises that will deliver employment and training opportunities to residents and the wider community.

Even with the obvious need, providing another service of this scale in London is challenging. A suitable space at an affordable price is very difficult to find. The land alone could cost as much as £15 million.

If you are a business that can help with either acquiring land or funding the project then we want to hear from you. To support our life-changing work please email arlington@onehousing.co.uk.

JP's story

JP became homeless after being released from prison. He was referred to Arlington from another hostel in Camden. Five months later, he moved into a one-bedroom flat in North London and is looking forward to a fresh start for himself and his young daughter.



ARLINGTON CONFERENCE CENTRE

Arlington Conference Centre is an integral part of Arlington, with all profits reinvested into our vital work supporting homeless people in London. By holding your event here, you will not only benefit from state-of-the-art facilities, but also be helping us give vulnerable and disadvantaged people real opportunities to get back on track with their lives.

The centre offers a range of flexible meeting spaces at highly affordable rates. Whether you are planning a meeting for three people or a conference for 300, we have a solution to meet your needs.

Our modern facilities, great location and first-rate service make Arlington Conference Centre the perfect venue for a wide range of events.

What our customers have to say

"The facilities and events team at the Arlington Conference Centre is exceptional. We use the conference centre for a range of different events, and no matter how big or small the event, the level of service has always been excellent."

- Government Knowledge

"Everything is always in place at the Arlington Conference Centre and the staff are always ready and willing to help you. Service from the team is first class and nothing is too much trouble. They make the organisers and the attendees feel very welcome. Pre and post event administration is always prompt and accurate."

- Dementia Services Development Centre



VOLUNTEER WITH US

We're always looking for volunteers to help with a range of activities at Arlington. So whether you have the occasional few hours to give or you can volunteer more consistently, there's a role for you.

As a volunteer at Arlington you will be part of the team. You will have a full induction, receive training and ongoing support.

Our volunteering roles are particularly suited for people who want to gain experience in charities, housing, social care and homelessness. However, we encourage anyone who is interested to apply, especially people with experiences of homelessness. Applications for regular volunteering positions are likely to involve a DBS (formerly known as CRB) check as roles require working with vulnerable people.

To find out more about our volunteering opportunities please contact Linda Kelly on 020 7428 4262 or lkelly@onehousing.co.uk.





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PART OF ONEHOUSING GROUP



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